

Islam Mohamed Yousri

Sr. Product Owner | Scrum Master | Agile Coach | MBA Seeker (ESLSCA)

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Professional Summary

Experienced Product Owner with strong hands-on exposure to Scrum Master Practices.

While leading product discovery and managing the backlog, I frequently acted as a part-time Scrum Master to support team alignment, facilitate Scrum events, and remove impediments that affected delivery.

My approach blends product thinking with Agile delivery excellence supported by advanced certifications including PSM III, PSPO III, PAL, PAL-EBM, PSK, SPS, PPDV, and PSPBM

I'm passionate about building solutions for business problems crafting the strategic vision according to organization goals (economical, financial, social, political ... etc.) I'm experienced to collaborate with cross functional teams to achieve the desired goals through continuous discovery of current value and state compared to unrealized value and desired state by testing innovative ideas through small transparent experiments followed by data driven inspection and adaptation

Core Skills

- Business Analysis: Requirements gathering, process mapping, gap analysis, Process improvement.
- Product Ownership: Product backlog, roadmap, sprint planning, stakeholder alignment
- Tools: JIRA, Confluence, MySQL, Balsamiq, Draw.io, Trello
- Agile & Scrum: Scrum ceremonies, PSPO III, PSM III, PAL-EBM
- Technical: ERD, wireframes, user stories, UML, SQL, manual testing
- Soft Skills: Communication, facilitation, user empathy, problem-solving

Professional Experience

THIQAH Business Services – Sr. Business Analyst & Product Owner | Feb 2024 – Oct 2025

- Collaborate with product management and business owner to set yearly vision
- Coach and lead younger Saudi product owners
- Advice Saudi product managers , product delivery managers to achieve goals in effective and efficient way
- Share advices with Saudi Business analysis chapter lead if needed
- Analyze existing business processes to identify bottlenecks, inefficiencies, and opportunities for optimization, driving measurable improvements.

- Acted as a part-time Scrum Master alongside my Product Owner responsibilities to ensure continuous delivery and team alignment.
 - Facilitated key Scrum events when the Scrum Master was unavailable, including Daily Scrum, Sprint Planning, Review, and Retrospectives.
 - Supported impediment removal and coordinated with stakeholders to unblock the development team.
 - Enhanced backlog refinement practices and collaborated with the team to slice user stories and improve predictability.
 - Promoted agile best practices within the team, ensuring alignment with Scrum values and empirical process control.
 - Helped improve team delivery metrics, including sprint predictability and reduced rework, through better refinement and improved collaboration.
- Facilitate workshops and meetings to map processes end-to-end and identify areas for automation or simplification.
- Led analysis for SFDA's SDR platform, enhancing process efficiency and reducing post-launch issues by 35%.
- Created use case/activity diagrams, collaborated with Dev & QA to ensure quality delivery.
- Facilitated backlog prioritization aligning with SFDA strategic goals.

GATES Developments – Sr. Business Analyst & Product Owner | Aug 2023 – Feb 2024

- Collaborate with board members and other stakeholders to set product vision and goals
- Lead and coach business analysis team
- Led requirements analysis and user story development for a digital real estate platform.
- Created process flowcharts, ERDs, wireframes, and use case diagrams.
- Supported agile ceremonies and documentation (SRS, traceability matrices).

SECTORS Construction – ERP Development Section Head | 2018 – 2023

- Collaborate with board members and other stakeholders to set product vision and goals
- Establish a Business Analysis /Process Improvement section
- Analyze existing business processes to identify bottlenecks, inefficiencies, and opportunities for optimization, driving measurable improvements.
- Facilitate workshops and meetings to map processes end-to-end and identify areas for automation or simplification.
- Collaborate with cross-functional teams to design and implement process improvements and automation solutions that deliver tangible impact.
- Acted as a part-time Scrum Master alongside my role to ensure continuous delivery and team alignment.
- Directed full lifecycle of a custom ERP for construction, increasing process efficiency significantly.
- Designed, deployed and delivered 15+ modules (cost control, document control, invoicing, etc.).

- Established Agile practices, authored user guides, and recorded training videos.

PROCOOR – Account Manager | 2017 – 2018

- Lead and coach fresh graduates
- Conducted client workshops, gathered requirements, performed gap analysis.
- Led ERP implementation, testing, and user onboarding.

BENAA for PM – Sr. Document Control & System Developer | 2014 – 2017

- Led Document Control Team and developed custom application using Java (NetBeans IDE).

Khatib & Alami –Document Control| 2012 – 2014

Education

ESLSCA University – Master of Business Administration | In Progress

Cairo University – Pre-Master in IT | 2017 – 2018

Cairo University – Academic Diploma in IT | 2014 – 2017

Pharaohs Academy – BSc in Management Information Systems | 2008 – 2012

Certifications

- Professional Scrum Product Owner™ PSPO I & II & III
- Professional Scrum Master™ PSM I & II & III
- Professional Agile Leadership™ PAL I – PAL-EBM
- PPDV, SPS, PSPBM,PSK1
- ECBA
- Software Product Management – Univ. of Alberta (Coursera)
- IT Project Management – Coursera

Projects

[SECTORS ERP](#) – Construction

[AutoDocumentIVE](#) – Construction

[Medical Center Platform](#) – Healthcare

[ASLO Platform](#) – Supply Chain

[SDR Platform](#) – Healthcare